

WorkCentre®
7525 / 7530 / 7535 / 7545 / 7556
Tabloid-size
Color
Multifunction Printer



Xerox® WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 Multifunction Printer Evaluator Guide



About this Guide

This Evaluator Guide introduces you to the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 color multifunction printer, explains its key features and performance advantages, and provides guidance throughout your evaluation process.

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WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 Quick Facts

- Print/copy up to 25/30/35/45/50 ppm color and 25/30/35/45/55 ppm black-and-white
- Powerful scan features, including scan to mailbox and network
- Fax solutions available, including network integration
- Maximum paper capacity: 5,140 sheets
- Xerox Extensible Interface Platform® (EIP)

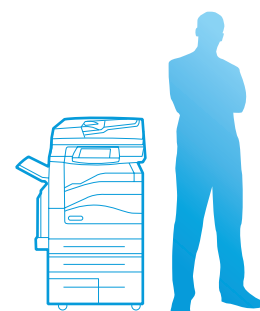


Print / Copy / Scan / Fax / Email

12 x 18 in. / SRA3

55 ppm

WxDxH (base):
41.9 x 27 x 44.4 in.
1,064 x 685 x 1,127 mm



Section 1: Evaluating Workgroup Color Multifunction Printers

Overview

Based on continuous study of our customers' productivity requirements, Xerox recommends that the following criteria be used when evaluating which workgroup-class color multifunction printer to purchase for your office.

Print Quality

Does the multifunction printer produce consistently high-quality output for your workgroup's office document demands?

Standard Features and Functions

Do you get a lineup of standard features and functions that help maximize your investment?

Productivity

Can the device keep up with the demands of your daily and monthly workloads?

Ease-of-Use and Management

Does the device include tools and features to lighten the load for your IT staff?

Environmental Impact

Will the multifunction printer's technologies help your office meet its sustainability goals?

Versatility

Does the device include the capabilities and functions you need to handle a variety of office tasks?

Installation and Deployment

How does the device ease the demands of the deployment process?

Reliability

Is the device robust enough to meet your needs, and is it backed by quality service?

Security

Does the device help keep your confidential information private?

These sections examine each of the evaluation criteria in greater detail, covering the specific features and performance attributes you should look for in a color workgroup multifunction printer. When the same criteria are used to evaluate every device under consideration, you'll see how the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer excels against other manufacturers' products.



WorkCentre 7556 shown with High Capacity Tandem Tray configuration, optional Convenience Stapler and Work Surface, optional High Capacity Feeder, and optional Professional Finisher.

Section 1: Evaluating Workgroup Color Multifunction Printers

Print Quality

Many factors determine the quality of the print output delivered by a color multifunction printer. Printhead technology and image resolution, color registration and accuracy, and intuitive, user-friendly color adjustments are all key components of a printer's ability to deliver the results you demand to bring your high-end color print jobs in-house.

How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the print quality requirement

Color registration and accuracy

With an ASIC driver to control the light intensity of the LEDs in each printhead, HiQ LED offers better dot-to-dot intensity and timing control,

and produces more precise color registration. HiQ LED handles mis-registration issues automatically, simultaneously and continuously, from LED to LED. In fact, tests show that HiQ LED technology corrects color mis-registration even better than comparable laser printers.

Plus, true Adobe® PostScript® 3™, PCL® and XPS give you the power to print visually rich documents reliably.

Printhead technology and image resolution

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer features the new Xerox HiQ LED printhead, which offers major improvements in image quality.

The “brain” behind the entire print-head process is Xerox’s new application specific integrated circuit (ASIC) driver chip. This high-performance driver precisely controls the intensity and timing LEDs in each printhead to achieve true 1200 x 2400 dpi resolution—print quality that’s equivalent to, and often better than, comparable laser systems. By continually and automatically monitoring information about each LED, the ASIC driver can adjust each

diode’s light intensity and timing. This ensures uniformity across the entire LED array—and produces consistently high print quality without compromising the printer’s high-speed output. Whether printing spreadsheets, presentations or customer collaterals, the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 delivers truly impressive results.

Plus, Xerox EA Ultra Low-Melt toner—chemically grown to produce the market’s smallest, most uniformly shaped particles—delivers sharper clarity, excellent shadowing and outstanding fine-line detail.

Unique color control

Our “Color By Words,” a powerful-yet-intuitive color technology, takes the guesswork out of optimizing your color print jobs. With Color By Words there is no need to manipulate source files. Users simply select the desired color modifications from a drop-down list—such as “green colors a lot more green” or “red colors a lot more saturated”—and the image is automatically adjusted.

Precise Color Registration

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 digitally adjusts for mis-registration. Notice the white edges on the “G” and “M” produced by the laser device. The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 automatically makes the necessary adjustments.

WorkCentre 7525 / 7530 / 7535 / 7545 / 7556



Comparable Laser



Original photo not right? Use the Color By Words drop-down list and choose “yellow-green colors a lot more green,” and “red colors a lot more saturated.” Picture-perfect results.

Color By Words: Unique color control

Have you ever wanted to change the color of one object or area in a printout without affecting the rest of the page? With the Color By Words feature there is no need to go back to square one and manipulate source files. You simply select the desired color modifications from a drop-down list, and Color By Words will adjust your printout.

Section 1: Evaluating Workgroup Color Multifunction Printers

Standard Features and Functions

When determining which color multifunction printer offers the best overall value, look closely at the features and functions you get as standard inclusions instead of as costly add-ons.

How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the standard features and functions requirement

Following are some of the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer's standard-feature highlights:

Print from and scan to USB device

The convenient front-panel USB port makes it fast and easy to print from or scan to any standard USB memory device.

Hard disk overwrite and encryption

Hard disk overwrite eradicates data stored on the hard disk automatically, at specific intervals, or on command, and hard disk encryption safeguards data while it's stored.

Scanning destinations

The WorkCentre 7545 / 7556 includes Scan to Email, Scan to Mailbox, and Scan to Network.

Earth Smart print setting

The Earth Smart feature allows users to choose the most environmentally sensitive options for all print jobs.

On-box Optical Character Recognition, searchable PDF

Easily convert hard-copy documents into searchable-PDF format for faster retrieval.

True Adobe® PostScript® 3™, PCL® and XPS

The industry's most relied-upon page description languages ensure consistently accurate print results.

Accounting capabilities

Use Xerox Standard Accounting tools to control print quantities and charge-back options. Plus, MS Active Directory™ makes it easy to integrate the WorkCentre 7500 series with existing IT systems.

More standard features

- Print from and Scan to USB device
- Hard Disk Overwrite and 256 bit Encryption
- Scan to Email, Mailbox, Network
- Earth Smart Print Setting
- On-box Optical Character recognition, searchable PDF
- True Adobe® PostScript®, PCL® and XPS

Harness the power of Fiery

Upgrading your WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 with an EFI Fiery® network server gives you a host of benefits including easy-to-use color management tools, enhanced productivity and security features and flexible workflow tools.

Enhanced Productivity

- Takes advantage of easy job set-up functions and automated job submission features available through Hot Folders, Virtual Printers and EFI™ Spot-On.

- Produces sophisticated results with Booklet Maker, a wizard-driven workflow that guides users through the entire process.
- Increases throughput with Fiery Smart RIP technology and produces consistent output faster, regardless of file format.

Improved Color Management

- Produces accurate and consistent color across applications, platforms and color file formats with EFI Fiery ColorWise®.
- Creates precise and consistent corporate colors across all documents with a PANTONE® calibrated printing solution.

Increased Flexibility

- The easy-to-use 3D Interfaces with Fiery VUE guide users to visually create professional-quality booklets and documents before they print, delivering expert results with reduced waste.



Section 1: Evaluating Workgroup Color Multifunction Printers

Productivity

In addition to actual print engine speed, consider the factors that affect overall throughput. Are the device's scanning and faxing features powerful enough to support the demands of your busiest departments? Is the device appropriately sized for the entire workgroup? Can important features be used simultaneously, or are employees forced to wait for the device to become "free"? Is the system designed to minimize network traffic? Can device functions be monitored from users' desktops and/or from the front panel user interface?

How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the productivity requirement

Speed

The productivity of the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 starts with its fast print engine. The WorkCentre 7500 series delivers a print speed of up to 55 ppm for black-and-white and 50 ppm color output. Powerful scanning capabilities include scanning at up to 70 ipm, and support for multiple scanning destinations. Duplex printing is just as fast as printing single-sided documents, and the Duplex Automatic Document Feeder (DADF) includes paper capacity of up to 110 sheets. All WorkCentre 7500 series configurations come with a powerful 1.5 GHz processor and 2 GB of system plus 1 GB page memory. The controller enables the WorkCentre 7500 series to deliver fast first-page-out times as fast as 5.8 seconds for black-and-white and 7.2 seconds for color.

Plus, our Smart RIP technology allows the first page to start printing while subsequent pages are still processing.

Network performance

Performance isn't limited to raw document feeds and speeds. The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer features a high-performance processor plus a 160 GB hard drive, delivering the necessary horsepower to process your large, complex jobs. In addition, 10/100/1000Base-T Ethernet connectivity comes standard for shared network printing, and optional adapters for 10Base5 and 802.11b wireless Ethernet ensure you can connect WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 device according to your workgroup's specific needs.

File compression

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 lets you access scanned documents faster, with advanced file compression techniques that dramatically shrink file sizes, reduce storage space requirements and cut down on your network's document traffic.

Concurrency

The new WorkCentre controller's advanced design also helps avoid bottlenecks at the front panel. Concurrent operation means you won't have to wait until a long print job is complete before programming a fax, scan or copy job. By keeping the front panel available for programming while the print engine is busy, users stay productive and avoid idle time. Scan and fax jobs can be programmed and executed without waiting for the print engine to become available, while newly programmed copy jobs will join the job queue and be executed when earlier jobs are completed.

Monitoring system status

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer delivers up-to-date information on every job — print, copy, scan, email or fax, plus in-depth device status details. Whether at the device or from the desktop, users can easily manage documents and jobs through an integrated job queue.

Section 1: Evaluating Workgroup Color Multifunction Printers

Ease-of-Use and Management

Look for fully integrated functions that work together to create more value than the sum of their parts. Are the functions easy to learn? Is the user interface consistent from function to function? Do the network features give users full access to the power of your network? Does the device include additional software to take full advantage of digital documents? Is the multifunction printer easy for your IT organization to manage as part of its infrastructure, whether a single device or an entire fleet?

How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the ease-of-use requirement

Front panel user interface

It doesn't matter if a job is simple or complex — the newly engineered color touch screen interface is easy to learn and offers quick job programming. It features bright, intuitive icons and easy access to all major functions directly from the home screen. Third-party applications can be integrated with the touch screen interface as well, thanks to Xerox Workflow Solutions, built on Xerox EIP technology.

Walk-up convenience

Print from and scan to any USB memory device for faster document delivery when you're not at your computer.

Bidirectional print drivers

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 includes CentreWare® print drivers, which feature clear, graphical user interfaces that provide for easy, intuitive interaction with the multifunction printer. The drivers provide immediate desktop access to all WorkCentre output functions. The drivers also provide bidirectional information, indicating device and job status, currently loaded paper sizes and types, and installed options — so there is no need to consult other software to obtain such information. Easy-to-understand icons access the most commonly used functions, such as paper selection and document finishing. Plus with the Saved Settings feature, frequently used print job parameters can be stored for reuse.

Convenient, comprehensive assistance

On-board information pages give you flexibility over hard copy documentation. Access and print documentation about how to use particular features and functions right from the device's front panel.

Consistent operation across products

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 features the same controller as many other Xerox office products, making it easy and intuitive for users to go from one Xerox product to another without additional training.

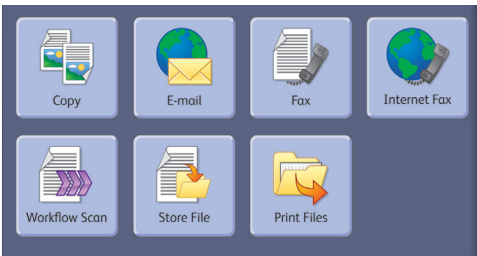
How the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the ease of management requirement

Network management

It couldn't be easier for the network administrator; the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer integrates seamlessly into virtually any network environment. Network configuration is easy with CentreWare install wizards — which eliminate the need for IT staff to reset parameters, connect users or manage job queues device by device. Onboard SNMP support lets customers integrate with other network frameworks.

Xerox CentreWare software

Xerox CentreWare® Web management software is a powerful device-management solution for IT. The free software eases the chore of installing, configuring, managing, monitoring and pulling reports from the networked printers and MFPs throughout an enterprise, regardless of



The innovative touch screen on the WorkCentre 7500 series front panel makes walk-up operation simple as can be. It features bright icons and intuitive navigation for optimal ease-of-use.

Feature	Name	Print Submitter
Time	Black & White Printing	👤
Time	Color Printing	👤
Simplex	1-Sided Printing	👤
Paper Tray	Tray 1	👤
Paper Tray	Tray 2	👤
Paper Tray	Tray 3	👤
Paper Tray	Tray 4	👤
Paper Tray	Tray 5 (Bypass)	👤
Job Type	Secure Print	👤
Job Type	Normal Print	👤
Job Type	Sample Set	👤
Job Type	Delayed Print	👤
Job Type	Saved Job	👤

Set color user permissions and other print restrictions with intuitive graphical interfaces.

their manufacturer. Xerox also addresses enterprise asset management through compatibility with network management tools for Sun, Novell, Microsoft and other environments.

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer also includes CentreWare Internet Services (CWIS), an embedded web server that allows employees and IT personnel to perform detailed status checks on the system and consumables, administer system settings, and manage access and accounting controls via any standard web browser.

Smarter technology

Xerox Smart Kit® technology constantly monitors the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer's easy-to-change critical components to predict and prevent downtime.

Fleet device management

Powerful applications simplify device monitoring and administration:

- **Single print driver works with all printers.** The Xerox Global Print Driver® supports Xerox and non-Xerox devices on the network. Never have to redeploy another print driver, saving hours of downtime.
- **Configure once, apply fleet wide.** Xerox multifunction device configurations can be cloned and distributed to all similar multifunction devices on your network, eliminating the need to configure and manage each device individually.
- **Application defaults.** Users can save print feature defaults and automatically apply those settings each time they print from that application. For example, print all presentations in color and emails in black-and-white.

Xerox Workflow Solutions

The power of Xerox® Workflow Solutions—an added ingredient inside most Xerox MFPs—is the technology's ability to transform the way your organization gets vital work done. When people work efficiently, in less time and with fewer steps, productivity goes up. Stress goes down. So do errors. Whether you have only

a few people on your team or a very large workgroup, Xerox offers a wide range of MFPs that deliver flexibility and advanced features to copy, print, scan and fax—all from one device. It's about streamlining your workflow and it starts by using Xerox Workflow Solutions right from your MFP.

Automated supplies replenishment

Xerox offers Smart eSolutions, an application for automating and simplifying device management and ownership. The three Smart eSolutions applications, MeterAssistant®, SuppliesAssistant® and Maintenance Assistant®, automate the process of reporting MFP usage data to Xerox and ordering replacement supplies when toner levels run low.

- **MeterAssistant®** — automatically collects and securely submits your device meter reads to Xerox using a built-in audit process to increase billing accuracy.

- **SuppliesAssistant®** — proactively manages toner supplies and monitors usage to ensure you have the right supplies at the right time.
- **Maintenance Assistant®** — offers a fast (and free) way to resolve potential issues and receive assistance and automate the troubleshooting/repair process. Diagnostic data is sent to Xerox, allowing problems to be solved faster with increased uptime.

Xerox office services

Lastly, Xerox offers a set of Office Services for managing document output and asset infrastructure in offices. These services deliver measurable business results by leveraging a powerful set of office technologies, business processes, methodologies and software tools to reduce costs and improve productivity. These offerings are summarized on p. 18 of this guide.

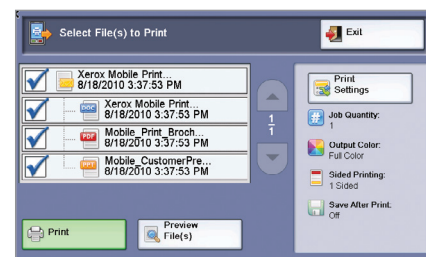
Xerox® Mobile Print Solution

With Xerox, being mobile has never been easier. Xerox makes mobile printing simpler and more convenient, while keeping your business secure. That's why we're empowering today's mobile professionals with the freedom to send print jobs from any e-mail-enabled device

Simple. There's no software to load on the mobile device, no searching for online printer information, or time wasted looking for the right application. This solution works with any e-mail-enabled device. Plus, there's no dependence on administrative support staff for printing tasks.

Convenient. Whether they're traveling or working between offices, users will be able to print MS Office documents, including MS Word, Excel® and PowerPoint®, as well as PDFs.

Secure. Mobile workers can print directly from their mobile devices and retrieve documents at a Xerox-enabled MFP with a secure confirmation code. Mobile professionals will no longer have to rely on others to print sensitive documents or risk leaving prints in the output tray.



Personalized solutions you access right from the touch screen interface.

Nuance eCopy ShareScan 5.0

eCopy® ShareScan® Suite 5, the new release of the best-selling document scanning and workflow solution for Xerox networked multifunction printers (MFPs). eCopy ShareScan provides organizations with everything needed to automate their paper-to-digital workflows, letting office workers scan paper documents easily and securely using existing investments in network MFPs and scanners.

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Environmental Impact

How does a color multifunction printer put you on a path to a greener workplace? Environmental impact can be assessed in a variety of ways. Does it consume less energy over the device's lifecycle? Does it help you conserve paper and other consumables? With which environmental standards does the device comply?

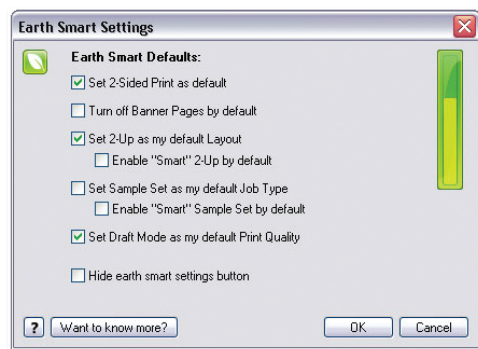
How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the environmental impact requirement

Energy saving performance

- **Low energy consumption.** The WorkCentre 7500 series consumes less power in standby, low power and operating modes, resulting in greater energy savings.
- **Fast warm up.** Ready when you are, the WorkCentre 7500 series recovers from sleep mode in less than 10 seconds.

Responsible printing

- **Earth-smart.** Our innovative new Earth Smart feature allows you to choose the most environmentally sensitive options for every job.



- **Print only what you need.** When enabled, the Hold All Jobs feature stores a user's print jobs at the device until released for printing from that user's "My Jobs" print queue. This reduces paper usage by ensuring that users print only the pages they need.

Cutting-edge technology

- **EA Ultra Low-Melt toner.** Our EA Ultra Low-Melt toner achieves minimum fusing temperature at 68 degrees F (20 degrees C) lower temperature than conventional toner, delivering even more energy savings and brilliant, glossy output even on ordinary paper.
- **Induction heating.** The newly developed, heat-efficient IH fuser consumes substantially less power in standby mode and achieves a start-up time of less than 15 seconds.
- **LED scanner.** The innovative LED scanner consumes 1/3 less power than traditional Xenon lamps while achieving a scan speed of up to 70 ipm.
- **Hi-Q LED Print engine.** Proven Hi-Q LED print engine technology consumes less energy and space and produces less noise, while printing resolutions of 1200 x 2400 dpi.
- **Fewer CO2 emissions.** Biomass plastic derived from organic residues produces 16 percent less CO2 during the manufacturing process, compared with more traditional plastic.

Environmentally compliant

- **The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 meets stringent environmental standards:** ENERGY STAR®, Reduction of Hazardous Substances (RoHS) Directive, Waste Electrical and Electronic Equipment Directive (WEEE), Blue Angel and ECO label.

Visit our website, xerox.com/about-xerox/environment, to learn more about our environmental stewardship efforts.

Section 1: Evaluating Workgroup Color Multifunction Printers

Versatility

How many functions can the multifunction printer perform? Will it help your team get more work done in more ways? Can it support the media types and capacity users require? Does the device offer the kinds of finishing options that can help your staff perform their jobs more efficiently?

How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the versatility requirement

Scan features

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer includes network scanning capabilities, providing a digital on-ramp for your hard-copy documents and enabling them to be distributed, edited, archived, and utilized by your enterprise applications.

The following scan destinations come as standard capabilities:

- **Scan to Email** — send scanned documents to email recipients, with authentication and LDAP for network security and integration.
- **Scan to Mailbox** — distribute scanned documents to network destinations including folders and servers.
- **Scan to Network** — templates enable transportation of scanned images to multiple predefined locations.
- **Scan to Folder** — store files on the device's hard drive, where they can be printed and deleted or retrieved at a user's desktop.
- **Scan to USB** — Supports walk-up scanning to any standard USB memory device.

Additional Xerox scan software is available to expand the capabilities of your WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 device:

- **Xerox Scan to PC Desktop® (optional)** — bundles Nuance® PaperPort® software for scanning, organizing and sharing images with Nuance OmniPage® software, which converts

hard-copy documents into searchable and editable electronic files.

- **Xerox SMARTsend® (optional)** — eases the process of editing metadata, choosing file formats, and distributing scanned files to multiple destinations, including remote printers, email, network folders, mailboxes, fax destinations, and more.

In addition to a flexible set of destinations and additional software, the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer includes a set of standard scan features highlighted by:

- **File formats** — support for text-searchable PDF, PDF/A, XPS, Linearized PDF, JPEG, and TIFF.
- **Scan resolution** — up to 600 x 600 dpi.

Copy features

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 device easily supports the daily copying volumes of busy workgroups.

The Duplex Automatic Document Feeder (DADF) makes quick work of your copy jobs by combining a fast processing speed of 70 images per minute, plus a large 110-sheet paper capacity.

A strong set of copy features is highlighted by:

- **Automatic two-sided copying** — create two-sided copies of single- or double-sided originals.
- **Electronic precollation** — collates multiple-set copies in memory to maximize output speed.
- **Automatic tray selection** — selects correct tray for specified media without requiring user intervention.

- **Booklet creation** — create booklets by, for example, printing four letter-size pages onto tabloid-size media for folding as a four-page booklet.
- **Multi-up** — outputs multiple original pages onto a single copied page.
- **Sample set** — outputs the first copy set for verification before releasing the remaining sets.
- **Store and recall job programming** — store settings for complex, commonly executed copy jobs.

Print features

Building on the impressive copy performance is a versatile array of print features, highlighted by:

- **Automatic two-sided printing** — print two-sided documents for increased paper savings.
- **Secure/delay print** — print jobs are held in memory until a PIN code is entered at the front panel.
- **Sample set** — allows users to proof a sample document before printing the entire job.
- **Booklet creation** — formats and organizes electronic documents for printing as hard-copy booklets.
- **N-up** — saves paper by printing multiple pages onto a single sheet.
- **Watermarks** — adds labels such as “Draft,” “Confidential,” or customized messages to printed documents.
- **Toner Save mode** — saves money and reduces waste.
- **Store and recall driver settings** — stores settings for complex, commonly executed print jobs.

- **Print from USB memory device** — print files directly from any standard USB memory device via the convenient front-panel port.
- **Transparency separators** — inserts blank or printed plain paper between printed transparencies.

Fax features

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer includes fax capabilities that help further consolidate office functions. This full-featured fax solution combined with the concurrency of the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer means an end to supporting a dedicated fax machine.

Fax features include:

- **Internet Fax** — sends faxes to any remote internet fax terminal, including another WorkCentre device. Internet Fax takes advantage of your existing network and integrates easily with your email server, eliminating costly long-distance charges. You can receive and print documents sent from any compliant Internet Fax device or email client, allowing more effective use of assets and reducing the number of devices on your network.
- **Network Server Fax enablement** — gives you an integrated solution that maximizes your network fax investment. It's as easy as walk-up copying. Maintain central management and control of your fax server while providing versatile walk-up fax input and output options at your WorkCentre, including two-sided scanning and printing, stapling, and even secure printing of your fax documents. There is no need for a separate telephone line, and there are fewer devices and supplies to maintain. Visit the Xerox Partner web site for a complete listing of Xerox validated network server fax providers.

Optional fax features:

- **Walk-up fax** — traditional 33.6 Kbps phone-line faxing via front panel with one- and two-line options.
- **Fax Forward to Email or SMB** — allows faxes to be forwarded to email recipients or SMB sites.

Media support and capacity

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer offers scalable paper capacity to handle the needs of offices of all sizes. Standard paper capacity starts at 1,140 sheets, with an optional maximum capacity of 5,140 sheets.

Paper capacity and media support offered by the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 device includes:

Standard Trays:

- **Bypass Tray** — 100 sheets; Custom sizes: 3.5 x 3.9 in. to 12.6 x 19 in. / 89 x 98 mm to 320 x 483 mm
- **Tray 1** — 520 sheets; Custom sizes: 5.5 x 7.5 in. to 11.7 x 17 in. / 140 x 182 mm to 297 x 432 mm

Optional Trays:

- **1 Tray Option** — adds one 520-sheet paper trays; Sizes 5.5 x 7.2 in. to 12 x 18 in. / 139.7 x 182 mm to SRA3
- **3 Tray Option** — adds three 520-sheet paper trays; Size: 5.5 x 7.2 in. to 12 x 18 in. / 139.7 x 182 mm to SRA3
- **High Capacity Tandem Tray Option** — adds one 520-sheet paper tray, one 867-sheet paper tray and one 1,133-sheet paper tray; Size: 8.5 x 11 in. / A4
- **High-Capacity Feeder (HCF)** — 2,000 sheets; Size 8.5 x 11 in. / A4 long edge feed
- **Envelope Tray** — up to 60 envelopes, #10 commercial, Monarch, DL, C5, custom, large U.S. postcard, A6

Finishing features

The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer allows multiple choices to ensure you get the right set of finishing capabilities for the documents users produce on a regular basis:

Finishing Options



1

Integrated Office Finisher (Optional with 7525 / 7530 / 7535)

- 500-sheet stacking
- 50-sheet single position stapling



2

Office Finisher LX*

- 2,000-sheet stacking
- 50-sheet multiposition stapling
- Optional hole punching
- Optional Booklet Maker (score, saddle stitch)

* Shown with optional Booklet Maker



3

Professional Finisher

- 1,500-sheet stacking plus 500-sheet top tray
- 50-sheet multiposition stapling
- Hole punching
- Saddle-stitch booklet making
- V-Folding



4

Convenience Stapler (includes Work Surface)

- Staples 50 sheets (based on 20 lb. bond)

Section 1: Evaluating Workgroup Color Multifunction Printers

Installation and Deployment

Installing and deploying a fleet of multifunction printers throughout your organization is a potentially time-consuming, complicated task. The process isn't limited to physically placing the units in their new environments, but also includes integrating the devices with the existing network infrastructure. Also, consider the process required to deploy printing and scanning services to your users, and how automated that process can be.

How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the installation and deployment requirements

Installation

When you choose Xerox, you can rest assured that your equipment will be delivered and installed into your environment to your specifications and expectations. All network-enabled configurations include an embedded 10/100/1000Base-T Ethernet connection with innovative features like auto IP addressing, device naming, and Ethernet speed sensing to provide simple and automatic installation on networks. These features make the WorkCentre quick and easy to get up and running. Management and system setup can be accomplished through a variety of means, including the easy, wizard-based process found within Xerox CentreWare® Web. Additionally, the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 can integrate with third-party management applications like Unicentre® TNG, IBM® Tivoli® NetView®, Microsoft® Management Console, and HP WebJetAdmin. Cloning capability allows fleets of devices to be installed with identical settings, eliminating the need to set up each system individually.

Deployment

With the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer, print and scan drivers can be deployed centrally, thereby eliminating the need for IT staff to perform desk-to-desk manual installation of the driver software. In many cases, existing Xerox drivers on your network can work with your new hardware, potentially saving the step of updating your users' driver software altogether. Again, wizards are provided within CentreWare Web to aid in installing, troubleshooting, and upgrading your users' driver software, freeing up your IT staff for more pressing projects.

Plus, the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer supports two innovative new print drivers that can greatly simplify installing, managing and supporting printers and multifunction devices on the network, and increase end-user productivity:

- Xerox Mobile Express Driver™ (X-MED) makes it easy for mobile users to find, use and manage Xerox and non-Xerox devices in every new location. Plug into a new network, and X-MED automatically discovers available printers and provides status and capability information. Save a list of "favorite" printers for each location, store application print settings for use on any printer in any network, and greatly reduce mobile support calls to IT.

- Xerox Global Print Driver® (X-GPD) is a truly universal print driver that lets IT administrators install, upgrade and manage Xerox and non-Xerox devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.

In addition, these drivers provide users with a consistent single interface for all printers, with real-time, dynamic reports of printer status. As a result, users can easily identify the best printer for their needs, quickly choose the correct options and see updated consumables status without the assistance of IT. To learn more, and download X-GPD and X-MED free, visit xerox.com/global and xerox.com/mobile.

Section 1: Evaluating Workgroup Color Multifunction Printers

Reliability

Office productivity relies on tools that do their jobs day in and day out. Consider how often you need to intervene to replace paper or other consumables or to clear jams. How easy is that intervention, and how long is the device typically down? If outside assistance is required, how easy is it to schedule and how long do you have to wait? Is the device a reliable network citizen? Has it been tested and certified by independent industry participants?

How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the reliability requirement

Day-to-day reliability

Simple paper paths and a minimum of moving parts mean there is very little that can go wrong. Any paper jams or misfeeds that do occur are all accessed from the front of the machine, making these easy issues for users to resolve without calling the IT Help Desk. Most components that wear out over time can simply be replaced without a service call. You're up and running without delay.

Advancements that contribute to the reliability of the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer:

- The short, straight paper path also allows the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer to reliably handle heavyweight paper — up to 16 lb. bond to 110 lb. cover (55 to 300 gsm) from the Bypass Tray, and 16 lb. bond to 140 lb. index (60 to 256 gsm) from Trays 1 through 4.
- Easy-access Smart Kit® customer replaceable units include:
 - EA Ultra Low-Melt toner cartridges
 - Waste toner container
 - Fuser module
 - Print drums
 - Staple cartridges

Service / support

Building on the reliability that is engineered into the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 multifunction printers, Xerox has trained and developed a sophisticated service-delivery network that helps you maintain your equipment, address equipment issues you may encounter, and train you and your users on how to get the most out of your equipment.



The support you need, right at the device

Xerox Online Support keeps you up and running by providing instant access to searchable online help right at the WorkCentre 7500 series multifunction printer's front panel. You get the same information our Product Support Specialists use when resolving printer problems, assisting with error codes, print quality, media jams, software installation, and more.



With easy front-door access, the WorkCentre 7500 series multifunction printer's Smart Kit consumables are as simple to replace as standard toner cartridges.

Section 1: Evaluating Workgroup Color Multifunction Printers

Security

What types of security requirements are critical to your office? Does the device have the security features to meet such demands? Can device access be password protected? Does the system remove latent images on its hard drive? Does the system have features in place to protect confidential documents?

How the WorkCentre® 7525 / 7530 / 7535 / 7545 / 7556 multifunction printer exceeds the security capabilities requirement

Integrated security

In today's business environment, security is a critical competency. The technology you deploy into your organization must have a complete set of capabilities to help keep your confidential information safe. The WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 delivers security features that protect your confidential information at all points of document vulnerability:

Document

- **Secure fax** — protect faxed documents by requiring a PIN access code before the received fax is printed.
- **Secure print** — holds print jobs at the MFP until released by job owner at the device.
- **Password protected PDF** — turns scanned documents into password-protected PDFs directly from the front panel.
- **802.1X Support** — Ensures devices connected to the network are properly authorized.

Device

- **Audit Log** — tracks printing, scanning and network fax activities by user, time and date.
- **User Authentication** — restricts access to device features and management settings by validating user names and passwords, with SMB, LDAP, LDAP+SSL, and Kerberos integration.

- **Xerox Secure Access Unified ID System®** (optional) — magnetic card-based access eases authentication and access to device features.
- **Smart Card Technology** — supports the smart identification card technology used by U.S. government facilities for their Common Access Card (CAC) system.

Hard drive

- **Encrypted disk drive** — applies 256-bit encryption to data stored on the MFP hard drive.
- **Image Overwrite** — electronically “shreds” data stored on the MFP hard drive using an algorithm specified by U.S. Department of Defense Directive 5200.28-M.

Network

- **Encrypted email** — provides an additional layer of security against unauthorized users (via CAC system).
- **IEEE 802.1X protocol** — ensures devices connected to the network are properly authenticated.
- **IPsec** — encrypts print jobs sent to the MFP utilizing IPsec.
- **IPv6 support** — built-in support for networks utilizing the IPv6 standard.
- **Secure data protocols** — secures network communications with industry standards including HTTPS (SSL), SNMP v3.0, and IPsec.

Common Criteria certification

The National Information Assurance Partnership (NIAP) is a U.S. government initiative to meet the security testing of Common Criteria, and is a collaboration between the National Institute of Standards and Technology (NIST) and the National Security Agency (NSA). Common Criteria for IT Security Evaluation is an internationally recognized methodology (ISO 15408) for evaluating the security claims of hardware and software vendors. The five major elements of Common Criteria are availability, integrity, confidentiality, accountability and non-repudiation. Xerox submits its products, along with highly structured statements describing the products' information security capabilities, for validation by an independent, government-sponsored laboratory for testing and certification. Certification is a costly, rigorous and time-consuming process — the WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 is pending certification.

Check the Xerox security pages (www.xerox.com/security) or the Common Criteria Portal (www.niap-ccavs.org), for more up-to-date information. Xerox currently has more MFP products certified than any other vendor in the industry.



Section 2: Configurations Summary, Specifications, Supplies, Options and Support Resources

Configuration Summary

		WorkCentre 7525	WorkCentre 7530	WorkCentre 7535	WorkCentre 7545	WorkCentre 7556
Speed		Up to 25 ppm color / 25 black-and-white	Up to 30 ppm color / 30 black-and-white	Up to 35 ppm color / 35 black-and-white	Up to 45 ppm color / 45 black-and-white	Up to 50 ppm color / 55 black-and-white
Duty Cycle		Up to 75,000 pages / month	Up to 90,000 pages / month	Up to 110,000 pages / month	Up to 200,000 pages / month	Up to 300,000 pages / month
Paper Handling Paper input	Standard	Duplex Automatic Document Feeder: 110 sheets; Size: 5.5 x 8.5 in. to 11 x 17 in. / 148 x 210 mm to 297 x 420 mm				
		Bypass Tray: 100 sheets; Custom sizes: 3.5 x 3.9 in. to 12.6 x 19 in. / 89 x 98 mm to 320 x 483 mm				
		Tray 1: 520 sheets; Custom sizes: 5.5 x 7.5 in. to 11.7 x 17 in. / 140 x 182 mm to 297 x 432 mm				
	Choose one	1 Tray Option (Total 1,140 sheets): Adds one 520-sheet paper tray; Size: 5.5 x 7.2 in. to 12 x 18 in. / 139.7 x 182 mm to SRA3				
		3 Tray Option (Total 2,180 sheets): Adds three 520-sheet paper trays; Size: 5.5 x 7.2 in. to 12 x 18 in. / 139.7 x 182 mm to SRA3				
		High Capacity Tandem Tray Option (Total 3,140 sheets): Adds one 520-sheet paper tray, one 867-sheet paper tray and one 1,133-sheet paper tray; Size: 8.5 x 11 in. / A4				
	Optional	High Capacity Feeder (HCF): 2,000 sheets; Size 8.5 x 11 in. / A4 long edge feed				
		Envelope Tray: Up to 60 envelopes: #10 commercial, Monarch, DL, C5, custom, Large U.S. Postcard, A6				
Paper output / finishing	Standard	Dual Offset Catch Tray: 250-sheets each				
		Face up Tray: 100 sheets				
	Optional	Office Finisher LX: 2,000-sheet stacker, 50 sheets stapled, 2-position stapling, optional hole-punch, optional booklet maker (score, saddle stitch)				
		Integrated Office Finisher (optional with 7525/7530/7535): 500-sheet stacker, 50 sheets stapled, single-position stapling				
		Professional Finisher: 1,500-sheet stacker and 500-sheet top tray, 50-sheet multiposition stapling and hole punch, saddle-stitch booklet maker, V-Fold				
		Convenience Stapler: staples 50-sheets (based on 20 lb. bond), includes Work Surface				
Copy First-page-out-time (as fast as)		13.2 seconds color / 11.1 seconds black-and-white	10.9 seconds color / 8.7 seconds black-and-white	11.0 seconds color / 8.6 seconds black-and-white	7.8 seconds color / 6.6 seconds black-and-white	7.2 seconds color / 5.8 seconds black-and-white
Copy output resolution		1200 x 2400 dpi				
Copy features		Automatic two-sided, Automatic reduction/enlargement, Color touch screen interface, Electronic pre-collation, Automatic tray selection, Build Job, Negative/Mirror image, Booklet creation, Multi-up, Covers and dividers insertion, Sample set, Book copying, Edge erase, Single color, Repeat image, Mixed size originals, Image shift, Store and recall job programming, Annotation, Large job interrupt, Transparencies, Bates stamping, Color presets				
Print Resolution (max)		Up to 1200 x 2400 image quality				
Processor		1.5 GHz				
Memory (std / max)		2GB system plus 1GB page memory				
Connectivity		10/100/1000BaseT Ethernet, High-Speed USB 2.0 direct print, Wireless Ethernet 802.11b (via third-party adapters)				
Page description languages (standard)		Adobe® PostScript® 3™, PDF, XML Paper Specification (XPS), PCL® 5c / PCL 6 emulations, HP-GL2™				
Hard drive		160 GB				
Print features		Print from USB, Automatic two-sided, Secure Print, Delay print, Earth Smart, Job identification, Sample set, Booklet creation, Cover selection, Inserts and exception pages, Paper selection by attribute, N-up, Watermarks, Banner sheets, Fit to new paper size, Transparency Separators, Output tray selection, Image quality, Toner Saver, Store and recall driver settings, Reduce/enlarge, Mirror image, Bi-directional status, Scaling, Overlays, Print to Fax (requires optional Fax kit), Rotate image, Job Monitoring				
Fax	Standard	Internet Fax, Network Server Fax enablement, print on fax up to 11 x 17 in. / A3, Fax Build Job				
	Optional	Fax Forward to Email or SMB, Walk-up Fax (one-line and two-line options, includes LAN Fax), Various Xerox Business Innovation Partner Solutions				
Scan	Standard	Scan to Network, Scan to Email, Scan to Folder, Scan to SMB or FTP, Text searchable PDF, PDF/A, XPS, Linearized PDF, JPEG, TIFF, Scan to USB memory device				
	Optional	Xerox Scan to PC Desktop®, Various Xerox Business Innovation Partner Solutions, SMARTsend®, Nuance eCopy® ShareScan® 5.0, Xerox Smart Document Travel®				
Accounting		Xerox Standard Accounting (Copy, Print, Scan, Fax, Email), Additional Network Accounting options available, Various Xerox Business Innovation Partner Solutions				
Security	Standard	Secure Print, Authentication with NDS/LDAP/Kerberos/SMB, Hard disk overwrite security, Password Protected PDF, 256 bit Hard Disk Encryption, FIPS 140-2 Encryption, Encrypted Email (only via CAC), IPsec, 802.1X, SNMP v3.0, Common Criteria Certified*				
	Optional	Xerox Secure Access Unified ID System®, USB card reader, Common Access Card Enablement Kit				
Operating Systems		Windows XP/Server 2003/Server 2008/Vista/7; Mac OS 10.4-10.6; AIX 5; HP UX 11, 11i; Solaris 9,10; Linux Fedora Core 1-7; Red Hat ES4; SUSE 10.x				
Other Options		EFI Fiery Network Controller, Work Surface (included with Convenience Stapler), Foreign Device Interface, Xerox Copier Assistant®, Unicode Font Kit, Xerox Mobile Print Solution				

* Certification pending

Section 2: Configurations Summary, Specifications, Supplies, Options and Support Resources

Specifications

Specifications					
Device Management	Xerox CentreWare® Web, Xerox CentreWare Internet Services, CentreWare for Tivoli® NetView®, CentreWare for Unicenter TNG®, CentreWare for Microsoft Management Console (MMC), CentreWare for HP® OpenView®, Xerox Device Manager, Novell NDPS/NEPS, Xerox Device Types for SAP R/3 Environment, Xerox SAP R/3 Intelligent Barcode Utility (optional), Xerox Barcode Pro PS (optional)				
Operating Systems	Microsoft® Windows® XP (32- and 64-bit), Windows Server 2003 (32- and 64-bit), Server 2008 (32- and 64-bit), Windows Vista (32- and 64-bit), Windows 7 (32- and 64-bit) Mac® OS 10.4 (PPD only) Mac OS 10.5-10.6 (PostScript only) Solaris 9, 10 HP UX 11, 11i AIX 5 Linux RedHat Fedora Core 1-7 Linux RedHat Enterprise Linux 4 SUSE 10.X				
Media Handling Supported Sizes	Duplex Automatic Document Feeder (DADF): 5.5 x 8.5 in. to 11 x 17 in. / A5 to A3 Bypass Tray: Custom sizes up to 12.6 x 19 in. / 320 x 483 mm 1 Tray Option (Trays 1, 2): Tray 1: Custom Sizes from 5.5 x 7.5 in. SEF to 11.7 x 17 in. SEF / 140 x 182 mm to 297 x 432 mm Tray 2: Custom Sizes from 5.5 x 7.5 in. SEF to 12.6 x 18 in. SEF / 140 x 182 mm to 320 x 457 mm 3 Tray Option (Trays 1-4): Tray 1: Custom Sizes from 5.5 x 7.5 in. SEF to 11.7 x 17 in. SEF / 140 x 182 mm to 297 x 432 mm Trays 2-4: Custom Sizes from 5.5 x 7.5 in. SEF to 12.6 x 18 in. SEF / 140 x 182 mm to 320 x 457 mm High Capacity Tandem Tray Option: Tray 1: Custom Sizes from 5.5 x 7.5 in. SEF to 11.7 x 17 in. SEF / 140 x 182 mm to 297 x 432 mm Tray 2: Custom Sizes from 5.5 x 7.5 in. SEF to 12.6 x 18 in. SEF / 140 x 182 mm to 320 x 457 mm Trays 3-4: Standard Sizes: 7.25 x 10.5 in., 8.5 x 11 in. LEF / A4 High Capacity Feeder Option: Standard Sizes: 7.25 x 10.5 in., 8.5 x 11 in. LEF / A4 Envelope Tray Option: #10 Commercial (9.25 x 4.125 in.), Monarch, DL, C5, Custom sizes: 3.9 x 5.8 in. to 6.4 x 9.5 in.				
Supported Weights	Duplex Automatic Document Feeder (DADF): 16 lb bond to 32 lb bond (50 gsm to 128 gsm) Bypass Tray: 16 lb bond to 110 lb cover (55 to 300 gsm) 1 Tray Option (Trays 1, 2): 16 lb bond to 140 lb index (60 to 256 gsm) 3 Tray Option (Trays 1-4): 16 lb bond to 140 lb index (60 to 256 gsm) High Capacity Tandem Tray Option: 16 lb bond to 140 lb index (60 to 256 gsm) High Capacity Feeder Option: 16 lb bond to 140 lb index (55 to 256 gsm) Envelope Tray Option: 20 lb Bond to 24 lb Bond (75 to 90 gsm)				
Operating Environment	Required Temperature Range: 50° to 82° F (10° to 28° C) Required Relative Humidity: 15 % to 85 %				
Electrical	Power (North America): 110 to 127 VAC, 50/60 Hz, 15A Power (Europe): 220 to 240 VAC, 50/60 Hz, 10A Power Consumption: <ul style="list-style-type: none"> • Running (Average): 984 watts/hour • Standby Mode: 130 watts/hour • Low Power Mode: 82 watts/hour • Auto Off / Sleep mode: 9.1 watts/hour (Default time to Sleep mode = 2 minutes) • Warm-up: 2 minutes 9 seconds • Low Power Recovery: < 9 seconds 				
Dimensions		Width	Depth	Height	Weight
	Base Unit with 3 Tray Option	41.9 in. / 1,064 mm	27 in. / 685 mm	44.4 in. / 1,127 mm	308 lbs. / 140 kg
Certifications	FCC Class A Compliant (US), ICES Class A Compliant (Canada) TUV Listed (UL 60950-1, Second Edition) CB Certified (IEC 60950-1, Second Edition) 2006/95/EC (Europe) 2005/32/EC (Europe) 2004/108/EC (Europe) 199/5/EC (Europe) ENERGY STAR® GOST NOM Blue Angel Environmental Choice CE Certification				

Section 2: Configurations Summary, Specifications, Supplies, Options and Support Resources

Supplies and Options

Supplies	Description	Yield	Order Number
Toner Cartridges (Metered)	Black	26,000 ¹	006R01509
	Cyan	15,000 ¹	006R01512
	Magenta	15,000 ¹	006R01511
	Yellow	15,000 ¹	006R01510
Toner Cartridges (Sold)	Black	26,000 ¹	006R01513
	Cyan	15,000 ¹	006R01516
	Magenta	15,000 ¹	006R01515
	Yellow	15,000 ¹	006R01514
Transfer Belt Cleaner	1 Assembly	160,000 ¹	001R00613
Second Bias Transfer Roll	1 Assembly	200,000 ¹	008R13064
Staple Cartridge	for Integrated Office Finisher, Office Finisher LX, Professional Finisher and Convenience Stapler (1 cartridge per carton)	5,000 each cartridge	008R12964
Staple Cartridge	for Office Finisher LX Booklet Maker (8 cartridge per carton)	2,000 each cartridge	008R12897
Staple Cartridge	for Professional Finisher Booklet Maker (1 cartridge per carton)	5,000 each cartridge	008R12925
Staple Refills	for Integrated Office Finisher, Office Finisher LX, Professional Finisher and Convenience Stapler (3 refills per carton)	5,000 each refill	008R12941
Smart Kits®	Description	Yield	Order Number
Drum Cartridge	1 Cartridge	125,000 ¹	013R00662
Waste Toner Container	1 Cartridge	44,000	008R13061
Options	One Tray Module Three Tray Module High Capacity Tray Module High Capacity Feeder Envelope Tray (Replaces Tray 1) Integrated Office Finisher (7525/7530/7535 only) Office Finisher LX Booklet Maker for Office Finisher LX Hole Punch for Office Finisher LX Professional Finisher Convenience Stapler (includes Work Surface) Common Access Card Enablement Kit Xerox Secure Access Unified ID System® (with USB Card Reader) EFI Fiery Network Controller Foreign Device Interface Xerox Copier Assistant® Walk up Fax (One- or Two-line options, includes LAN Fax) Xerox Scan to PC Desktop® ScanFlowStore® Xerox Unicode International Print Kit Mobility Plate SMARTsend®		

¹ Approximate pages. Declared Yield based on 5 page job size, 30 % color and 70 % black-and-white ratio, using letter-/A4-size media. Yield will vary based on media size, image area coverage, media orientation and usage patterns.

Section 2: Configurations, Specifications, Supplies, Options, Support and Additional Information Sources

Support and Additional Information Sources

Unrivaled service and support

Behind every Xerox product is a large network of customer support that's unrivaled in the industry and available when you need it. Xerox service professionals use leading-edge technologies to keep you up and running. They're even linked to the engineers who designed your product, so you can be confident when you choose Xerox. And genuine Xerox supplies are always readily available.

Total satisfaction guaranteed

The exclusive Xerox Total Satisfaction Guarantee, recognized as unique in the industry, covers every WorkCentre device that has been continuously maintained by Xerox or its authorized representatives under a Xerox express warranty or Xerox Maintenance agreement. You decide when you're satisfied.

Xerox Office Services Support

Asset management services

- Asset Optimization and Tracking — Process and tools to optimize an enterprise's office output infrastructure and reduce hard costs
- Break-Fix Management — Single point of ownership and management for break-fix service of all brands of office output devices, regardless of manufacturer
- Supplies Management — Process and tools to procure, monitor and replenish all document-related supplies proactively

Imaging and output management services

- Output Management — Single point of management of office output from all output devices, regardless of manufacturer
- Image Capture and Workflow — Cost-efficient solutions for capturing, managing, retrieving and distributing information into digital repositories

Support services

- Technology Procurement and Deployment — A creative and flexible end-to-end print/computer product acquisition solution that uses a single-point-of-contact model while lowering the total cost of acquisition
- Help Desk Services — A broad range of enterprise services, managed through a centralized single point of contact and delivered through either an on-site or off-site model
- End User Services — Microsoft software implementation, IT project consulting, and customer education

Access managed services

- Student and Library Patron Access — Custom designed and implemented customer-managed solutions

Additional Information Sources

WorkCentre 7525 / 7530 / 7535 / 7545 / 7556 front panel:

- The front panel offers tools and information pages to help with machine setup, feature selections, operational problems, media feed and supply issues.

Customer Documentation:

- Installation Guide
- Quick Use Guide
- Software and Documentation CD-ROM

On the Web:

Visit www.xerox.com/office for:

- Product, supplies, and support information
- Downloading drivers
- Finding your local reseller
- Online documentation

Visit www.xerox.com/office/support for:

Support and service information, including the same troubleshooting Knowledge Base used by Xerox Customer Support staff to provide the latest technical information on:

- Application issues
- Errors
- Print-quality issues
- Troubleshooting

Questions? Comments? Problems?

If you have any questions, please contact your Xerox sales representative, call 1-800-ASK-XEROX, or visit us on the web at www.xerox.com/office.



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